



Hunterhouse College
Privacy Notice
For Students and Parents / Families / Carers / Legal Guardians

About Us

Hunterhouse College is the data controller of the personal information we hold about our students and their parents/families/carers/legal guardians. This means that we are responsible for deciding how we hold and use the personal information which we collect.

We are required under the General Data Protection Regulation (GDPR) to notify you of the information contained in this privacy notice.

We collect and use student information under the Education Act (Northern Ireland) 2014 and other legislation. You may find the specific legislation at <https://www.education-ni.gov.uk/department-education-legislation>.

The majority of student information you provide to us is information which you are legally obliged to provide but some student information is provided to us on a voluntary basis. When collecting information from you we will inform you whether you are required to provide certain student information to us or if you have a choice in this.

This notice applies to prospective, current and former students and their families/carers/legal guardians and those applying for a place at the school and their families/carers/legal guardians. We may update this notice at any time but if we do so, we will inform you as soon as reasonably practicable.

It is important that you read and retain this notice, together with any other privacy notice we may provide on specific occasions when we are collecting or processing personal information about you, so that you are aware of how and why we are using such information and what your rights are under the GDPR.

If you have any questions about this privacy notice or how we handle personal information, please contact the Principal who will deal with your query. The Principal can be contacted as follows:

Email info@hunterhouse.belfast.ni.sch.uk

Phone 028 9061 2293

Post Hunterhouse College, Upper Lisburn Road, Finaghy, Belfast, BT10 0LE

Our Data Protection Officer is the Education Authority and it monitors the school's data protection procedures to ensure they meet the standards and requirements of the GDPR. The Education Authority can be contacted via its website www.eani.org.uk.

You have the right to make a complaint at any time to the Information Commissioner's Office (ICO), the UK supervisory authority for data protection issues. The ICO's details are as follows:

The Information Commissioner's Office – Northern Ireland

3rd Floor
14 Cromac Place,
Belfast
BT7 2JB

Telephone: 028 9027 8757 / 0303 123 1114

Email: ni@ico.org.uk

How do we collect and hold personal information?

We collect some personal information about our students and their families/carers/legal guardians during a student's application process to the school.

We will sometimes collect additional information from third parties such as the Education Authority, Department of Education, examination board or previous school attended by a student.

We mainly collect personal information about our students and their families/carers/legal guardians throughout the course of the student's time at the school, for instance when completing educational visit consent forms, from statutory curriculum assessments and throughout our relationship with a student when we are exercising our legal obligations as a public educational body and during our pastoral care.

What personal information do we collect, store and use about our students?

Personal information is information that identifies you and relates to you. We will collect, store and use the following categories of personal information about our students:

- Personal information (such as name, age, date of birth, photographs and unique student number)
- Contact information (such as address, emergency contact information and telephone number)
- Biometric information to allow students to use our contactless payment system
- Attendance information (such as sessions attended, number of absences and absence reasons)
- Assessment information (such as statutory assessment process, GCSE and post-16 qualifications and standardised tests provided by commercial companies)
- Exclusion and behavioural information
- Non-sensitive characteristic data (such as free school meal eligibility)
- Special categories of data (such as ethnicity, language, country of birth, nationality, information regarding health, special educational needs, allergies and disability).

What personal information do we collect, store and use about our students' parents / families / carers / legal guardians?

We will collect, store and use the following categories of personal information about our students' parents/families/carers/legal guardians:

- Personal and contact information (such as name, address and telephone number)
- Financial information (such as bank account details and payment history)

Why do we collect, store and use this information?

We will only use personal information when the law allows us to. Most commonly, we will use personal information relating to our students and their parents/families/carers/legal guardians where we need to comply with our legal obligations and where it is needed in the public interest for us to exercise our authority as a public educational body.

In some cases we may use personal information where it is necessary for our legitimate interests (or those of a third party) and your interests and fundamental rights do not override those interests. For example, the school has a legitimate interest in providing students with an education, safeguarding and promoting student welfare and facilitating the efficient operation of the school.

We may also use your personal information less frequently to protect a student's or their family's interests (or someone else's interests). For example, when investigating a complaint made by another student.

We keep personal information electronically on the School's information management systems, the School's IT network, or manually in indexed filing systems.

Situations in which we will use personal data, including special category data, include:

- **Teaching & Learning**
For example:
 - to monitor and report on student progress
 - to provide appropriate pastoral care
- **Statutory Returns**
For example:
 - to monitor equal opportunities
- **Safeguarding & Child Protection**
For example:
 - to safeguard students
 - to manage a student's absence
- **Security**
For example:
 - to comply with health and safety obligations
 - to comply with the law regarding data sharing
- **Business Continuity**
- **Access to Systems**

For example:

- to assess the quality of our services

- **Communications**

For example:

- to foster links between the school and the local community, including fundraising events

For example:

- to support student learning

- **Sound Financial Management**

For example

- to provide more efficient means of payment for school facilities such as catering services

Consent

Whilst the majority of the personal data provided to the school is required for us to comply with our legal obligations, some of that information is provided on a voluntary basis through parental consent (namely, a parent's/carer's/legal guardian's express agreement). A student aged 13 or over is considered capable of giving consent themselves and will not require express agreement from a parent/carer/legal guardian.

Where we need consent, for example in gathering biometric information, the school will provide the person with parental responsibility for a student or, if aged 13 or over, the student themselves, with a specific and clear notice which explains the reasons why the data is being collected and how the data will be used. You should be aware if you do not consent to our collection of this type of data, this will not affect the standard of education we deliver to the student.

If we ask for your consent to use personal information, you can take back this consent at any time. This can be done by writing to the Principal using the contact details listed above.

Please be aware that we do not need to obtain parental consent if personal data is to be processed for the purposes of obtaining counselling services for the child.

How long is data stored for?

We will only keep personal information for as long as necessary to fulfil the purposes we collected it (for example, to educate and look after students) and including for the purposes of satisfying any legal, accounting, or reporting requirements.

We do not store personal data forever; we only hold student and family data for as long as we are legally able to do so. However, sometimes we will keep personal information for historical reasons (e.g. year group or sports team photographs) but you will always have a right to ask for it to be destroyed.

This is a link to the Department of Education Document Retention and Disposal Policy which can be found at <https://www.education-ni.gov.uk/publications/disposal-records-schedule>. This will give you more information about how long we keep personal information.

In determining the appropriate retention period for personal information, we consider the amount, nature, and sensitivity of the personal data, the potential risk of harm from unauthorised use or disclosure of your personal data, the purposes for which we process your personal data and

whether we can achieve those purposes through other means, and the applicable legal requirements.

In some circumstances we may anonymise your personal information so that it can no longer be associated with you, in which case we may use such information without further notice to you.

Data Security

We have put in place appropriate security measures to prevent personal information from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal information to those employees, agents, contractors and other third parties who have a need to know. They will only process personal information on our instructions and they are subject to a duty of confidentiality.

We have put in place procedures to deal with any suspected data security breach and will notify you and any applicable regulator (currently the Information Commissioner's Office) of a suspected breach where we are legally required to do so.

Who we share student information with

We may have to share student and their family's data with third parties, including third-party service providers and other bodies such as:

- the new school/s that the student attends after leaving us
- Department of Education
- Education Authority for Northern Ireland
- Careers Service
- Learning Records Service
- Electoral Office
- other schools within the South Belfast Area Learning Community
- Universities and Colleges of Further Education
- Northern Ireland Council for Curriculum Examinations and Assessments
- The Board of Governors
- Exceptional Circumstances Body
- Department of Health and Health & Social Care Trusts
- PSNI
- C2K School Management Information System
- examination Boards such as AQA, CCEA and Excel
- commercial standardised test providers
- contactless payment system and communication system providers
- other external agencies which provide support to students and families e.g. CAMHS, DAISY etc.

Why we share student information

We do not share information about our students with anyone without consent unless the law and our policies allow us to do so. We only permit access to personal data for specified purpose and in accordance with our instructions.

We are required to share students' data with the Department of Education and/or the Education Authority on a statutory basis. This data sharing underpins school funding and educational attainment policy and monitoring. We also share information with the NHS or a student's destination upon leaving school.

Students aged 13+:

Once our students reach the age of 13, we also pass student information to our local authority and / or provider of youth support services as they have responsibilities in relation to the education or training of 13-19 year olds.

This enables them to provide services as follows:

- youth support services
- careers advisers

A parent, carer or guardian can request that **only** their child's name, address and date of birth is passed to their local authority or provider of youth support services by informing us. This right is transferred to the child / student once he/she reaches the age 16.

Students aged 16+:

We will also share certain information about students aged 16+ with Department of Education and/or provider of youth support services as they have responsibilities in relation to the education or training of 13-19 year olds.

This enables them to provide services as follows:

- post-16 education and training providers
- youth support services
- careers advisers

Schools Census

The Department of Education has a legal right to ask for particular information under the Education and Libraries (NI) Order 2003 and is referred to as the "School Census". This information includes information on student characteristics such as date of birth, gender, ethnicity, religion, free school meal entitlement and special educational needs status. A number of statistical releases are made available through the Department of Education website covering data on enrolments, participation rates, student teacher ratios, school leavers, attendance and school performance.

Transferring data outside the EU

We will not transfer the personal information we collect about you to any country outside the EU without telling you in advance that we intend to do so and what steps we have taken to ensure adequate protection for your personal information in those circumstances.

Your rights of access, correction, erasure and restriction

Under GDPR, students/parents/families and carers have the right to request access to information about them that we hold. To make a request for your personal information, or be given access to your child's educational record, contact the Principal Mr Andrew Gibson using the contact details shown above.

We may need to request specific information from you to help us confirm your identity and ensure your right to access the information (or to exercise any of your other rights). This is another appropriate security measure to ensure that personal information is not disclosed to any person who has no right to receive it.

Under certain circumstances, by law a parent/carer/legal guardian or a child over the age of 13 has the right to:

- **Request access** to personal information (commonly known as a "data subject access request"). This enables you to receive a copy of the personal information we hold about you and your child and to check that we are lawfully processing it. You will not have to pay a fee to access your personal information (or to exercise any of the other rights). However, we may charge a reasonable fee if your request for access is clearly unfounded or excessive. Alternatively, we may refuse to comply with the request in such circumstances.
- **Request correction** of the personal information that we hold about you and your child. This enables you to have any incomplete or inaccurate information we hold corrected.
- **Request erasure** of personal information. This enables you to ask us to delete or remove personal information where there is no good reason for us continuing to process it. You also have the right to ask us to delete or remove your personal information where you have exercised your right to object to processing (see below).
- **Object to processing** of personal information where we are relying on a legitimate interest (or that of a third party) and there is something about your particular situation which makes you want to object to processing on this ground. You also have the right to object where we are processing you and your child's personal information for direct marketing purposes.
- **Request the transfer** of your personal information to another party, for instance a new school.